

Risk Management Series – Operation Risk

(November 2025)



This series of CPD webinars is designed to equip HKICPA members with essential knowledge and tools for managing professional and cyber liability risks. The first two and the last programmes focus on understanding professional indemnity and cyber liability insurance, providing a comprehensive exploration of risk exposure, emerging threats, and effective risk transfer strategies. Through theoretical insights and case sharing, participants will develop practical skills to apply risk management strategies in their practice, enhancing their ability to safeguard professional integrity and optimize outcomes.

The third programme introduces the specialized topic of litigation insurance, offering insights into managing litigation risks both prior to and after the event. It provides valuable knowledge on how litigation insurance can support legal processes and reduce financial impact to you as well as your clients. Participants will gain a deeper understanding of the litigation landscape, exploring strategies for effective litigation management and the role of insurance in supporting these efforts.

Topic/ Programme code	Date and time	Language	Speaker
Navigating Professional Liability Insurance (EWEB25111204)	Wednesday, 12 November 2025 1:00 p.m. – 2:00 p.m.	Cantonese	Mr. Kelvin Leung Senior Manager, Aon Hong Kong Ltd. Mr. Joel Chan Director, Aon Hong Kong Ltd.
Understanding Cyber Risks (EWEB25111902)	Wednesday, 19 November 2025 1:00 p.m. – 2:00 p.m.	Cantonese	Ms. Cherry Chow Senior Account Manager, Aon Hong Kong Ltd. Mr. Joel Chan Director, Aon Hong Kong Ltd.
Litigation – Prior and After the Event (EWEB25112402)	Monday, 24 November 2025 1:00 p.m. – 2:00 p.m.	English	Ms. Cathryn Neo Associate Director, Aon Asia
Case Sharing on Professional Indemnity and Cyber Liability (EWEB25112602)	Wednesday, 26 November 2025 1:00 p.m. – 2:00 p.m.	Cantonese	Ms. Lucia Sun Head of Claim Services, Aon Hong Kong Ltd. Mr. Joel Chan Director, Aon Hong Kong Ltd.



Format	Webinar
Fee (For each session)	HKICPA member or student or IA: HK\$160 Non-member: HK\$360 <i>(An email will be sent to you when your registration is accepted. You can access the webinar by tablet, smart phone or PC.)</i>
Participants	PIE Auditors, Risk and Compliance Managers, CEO, CFO and individuals who are interested in risk management
Competency*	Risk Management and Internal Control
Sub-competency*	Identifying and managing risks
Rating*	Intermediate to advanced level
CPD hours (for each session)	1

* Please refer to the [competencies and ratings for CPD events](#).

About the programme

Navigating Professional Liability Insurance (EWEB25111204)

This webinar will provide a comprehensive understanding of the professional liability landscape and its implications for your practice. Participants will also learn effective risk transfer techniques to enhance the ability to safeguard the professional integrity. Topics include:

- Identify and assess the risk exposure specific to your profession
- Explore emerging risks, including US audits and regulatory investigations
- Understand risk transfer mechanisms, with a focus on leveraging insurance solution

Understanding Cyber Risks (EWEB25111902)

This webinar will discover how cyber liability insurance can be leveraged to protect against financial losses and reputational damage. Topics include:

- Explore the scope of cyber risks and their impact on professional practice
- Identify emerging threats, including data breaches and cyber-attacks
- Understand risk transfer strategies through cyber liability insurance



Litigation – Prior or After the Event (EWEB25112402)

In this webinar, participants will learn how to prepare for litigation, minimizing risks and optimizing outcomes, and discover how insurance solutions can be leveraged to support litigation efforts and reduce financial impact. Topics include:

- Understand the key insurance solutions which can be applied at different stages of litigation including pre-dispute stages and how they can assist in cash flow management
- Explore strategies for effective litigation management and risk mitigation

Case Sharing on Professional Indemnity and Cyber Liability (EWEB25112602)

This webinar will analyze real-world cases related to professional indemnity and cyber liability via case sharing, and will discuss lessons learned and best practices for risk management.

About the speakers

Mr. Kelvin Leung

Senior Manager, Financial Services and Professions Group, Aon Hong Kong Ltd.

Mr. Leung has more than 15 years of experience in the insurance industry. Prior to joining Aon, he worked in a global insurer as a Financial Lines underwriter, focusing on underwriting professional indemnity and medical malpractice Insurance for individuals, private company, corporation based in Hong Kong and Macau in different industries.

Mr. Joel Chan

Director & Associate Head, Financial Services & Professions Group, Aon Hong Kong Ltd.

Mr. Chan has been working with Aon since 1995 and was seconded to Aon-COFCO, Beijing office from 2006 to 2007. Before joining Financial Services and Professions Group, he was working in the Global & Risk Managed Accounts Department, providing insurance consulting and broker services to large multi-national corporations in Hong Kong and China. Since his return from Beijing in 2007, he was in charge of the Professional Indemnity Insurance Team of Aon Hong Kong, and the management of several Professional indemnity insurance schemes for institutions. He is currently head of one of two teams of Financial Services & Professions Group.

Ms. Cherry Chow

Senior Account Manager, Financial Services and Professions Group, Aon Hong Kong Ltd.

Ms. Chow joined Aon since September 2021 and currently focuses on wide range of professional indemnity and management liability insurance in the Aon professional / financial risks team. Prior to joining Aon, she joined Chubb since November 2017. As an underwriter, she focused on complex risk D&O and cyber underwriting in the HK market. Ms. Chow is specialized in HK IPO, listed and private companies, associations, and NGO for management liability and cyber underwriting.



Ms. Cathryn Neo

Associate Director of Transaction Solutions, Aon Asia

Ms. Neo leads the litigation and contingent risk solutions offering within the Aon Asia AMATS team and concurrently leads the claims advocacy for Warranty & Indemnity and tax liability insurance within Asia. Prior to joining Aon, she practiced at a leading international law firm and a boutique disputes firm specializing in international arbitration, litigation, as well as insolvency and restructuring. Ms. Neo was also tribunal secretary for leading arbitrator, Dr Michael Hwang SC. She is a Fellow of the Chartered Institute of Arbitrators (FCIArb) and the Singapore Institute of Arbitrators (SIArb). She is qualified in Singapore, England & Wales, and Australia.

Ms. Lucia Sun

Director of Claims, Financial Services & Professions Group, Aon Hong Kong Ltd.

Ms. Sun joined Aon in April 2022 to head up Claims for FSPG team in Hong Kong, whilst also providing claims advocacy service for Asia.

Ms. Sun has accumulated 17 years of experience with primary focus in handling and managing Financial Lines claims, including Professional Indemnity claims, Directors & Officers Liabilities claims for APAC regions. She is a qualified solicitor in Hong Kong. Before joining Aon, Ms. Sun assumed the role as Deputy Adjudicator in the Small Claims Tribunal. Extensive legal and insurance knowledge and experience assists her to manage complicated and high-profile professional claims and litigations for our valuable clients.



CPD EVENT ENROLMENT FORM

(The enrolment form must reach the Institute no later than 2 working days before the start of the event.)

Please send the complete form **by e-mail** or **by post** together with the required payment

Email: enrolment@hki CPA.org.hk

By post: **HKICPA, 37/F, Wu Chung House, 213 Queen's Road East, Wanchai. Attn: F&O Dept.**

Payment & Enrolment Status Enquiry: 2287 7381 / enrolment@hki CPA.org.hk	Course Information Enquiry: 2287 7253 / cpd@hki CPA.org.hk	FOR OFFICE USE
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Section 1 – Personal Particulars where appropriate. All fields are mandatory unless specified otherwise.

Membership No.: _____, or please specify: Non-member GAA Passport Holder

Name of participant: _____ Organization: _____
Family name *Given name* *(optional)*

Contact information provided below is used solely for communication of the particular event(s), without update to your member profile.

Mobile: _____ E-mail: _____

Section 2 – Event Registration All fields are mandatory.

No.	Event code	Event name	Fees
1.			HK\$
2.			HK\$
3.			HK\$
Total:			HK\$

Section 3 – Payment Please fill in either 3A or 3B and where appropriate. All fields are mandatory in either part.

3A	<input type="checkbox"/> Cheque (No. _____) payable to HKICPA or Hong Kong Institute of Certified Public Accountants		
	<input type="checkbox"/> BOC HKICPA VISA <input type="checkbox"/> BOC HKICPA UnionPay card <input type="checkbox"/> Other VISA / MasterCard		
	Card Number: _____ - _____ - _____ - _____ Card Expiry Date: (MM/YY) ____ / ____		
	Cardholder's Name:	Cardholder's Signature:	Date of completing the form:

For "Support programme" application use only:

3B	<input type="checkbox"/> I am unemployed and not working. I am planning to rejoin the workforce.	Date:	
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Note:

- 3.1 Applications will only be accepted when payment is made by cheque or credit card. Cash is strictly not accepted.
- 3.2 For cheque payment, please issue separate cheque for each event. For credit card payment, the card should be valid with expiry date at least 1 month from the date of event.
- 3.3 In order not to delay the process, please ensure payment is made together with your application.
- 3.4 Payment receipt will be sent to your email address provided above once the payment is confirmed.
- 3.5 In normal circumstances, the course fee is non-refundable or non-transferrable upon receipt of payment by HKICPA. Should the course be cancelled or postponed due to unforeseeable circumstances, refund will be made according to your payment method. Unsuccessful enrolment will be notified with full refund. For credit card payment, refund will be made directly to your credit card account. For cheque payment, refund will be mailed to your correspondence address.
- 3.6 Members of HKICPA may access to "MyCPA" to check your enrolment status.

Section 4 – Points to Note

- 4.1 Applications are processed on a first-come, first-served basis.
- 4.2 Confirmation of enrolment and login information to access the event (if applicable) will be sent to you via email. Your login ID and password are for your exclusive use ONLY and you should not share them with anyone.
- 4.3 In the event of typhoon signal no. 8 or above or a Black Rainstorm warning is hoisted, all scheduled events will be cancelled/postponed. Further details of bad weather arrangement for CPD programmes, please refer to the Institute's homepage.
- 4.4 Your personal data collected from the enrolment process and administration of courses/events/activities will be used for the purpose of the administration of the course on which you are enrolled. The provision of personal data by means of this form is voluntary. However, insufficient information may result in an inability to process your application. Such data collected may be accessible by the Institute's officers, persons or committees processing the application and related matters. In addition, the Institute may use the collected data for statistical research and analysis. The Institute intends to use the personal data of your name, email address and correspondence address to inform you, where relevant, of members' benefits, goods, services, facilities and events organized or provided by the Institute or other organizations. Members and registered students may opt out of receiving such materials at any time by logging in via the following link <https://mas.hki CPA.org.hk/mycpa/communication/preference>. Non-members may opt out of receiving such materials at any time by sending an email to the Institute at privacyofficer@hki CPA.org.hk or a letter to the Institute's privacy officer. For more information about the privacy policy of the Institute, please go to <https://www.hki CPA.org.hk/en/Tools/Privacy-policy>.
- 4.5 No unauthorized audio or video recording is allowed at CPD events.
- 4.6 The Institute reserves the right to amend the above terms and conditions without prior notice, and to change the venue, date, speaker or to cancel the event due to unforeseen circumstances. In case of any disputes, the Institute reserves the right to make the final decision.

For payment by cheque, please fill-in your postal address for refund.	
Name:	Name:
Address:	Address: